We’re making a good thing even better.

Get ready. Exhibiting at the Pennsylvania Convention Center in Philadelphia is about to become even easier with new management by SMG—the country’s best and most experienced meeting facilities managers.

So now, you can look forward to the same kind of seamless, professional management SMG provides to some of the best meeting facilities in the country including Chicago, San Francisco, Denver and New Orleans.

The combination of SMG management and the Pennsylvania Convention Center’s existing Customer Satisfaction Agreement aims to make it easier for our customers and exhibitors to conduct business.
Customer and Exhibitor Rights

Exhibitor Booths

- In exhibit booths that are no larger than 300 net square feet, an exhibitor or a full-time company representative(s) may erect or tear down booths and may use on-powered tools. The use of power tools, battery-operated tools and ladders are prohibited.

- In exhibit booths that are no larger than 300 net square feet, only an exhibitor or a full-time representative of the exhibitor’s company may hang signs or graphics.

Loading and Unloading

- Exhibitors may load and unload non-commercial automobiles, station wagons, minivans, SUVs, and non-commercially registered four wheel pick-up trucks or vans.

- Exhibitors may use equipment, including, but not limited to, carts, dollys, luggage carriers, four wheel flatbed carts, and two wheel hand trucks. The use of any motorized or hydraulic devices is prohibited.

Computers

- All full-time regular employees of exhibitors shall be permitted to connect their personal computers (desktop and laptop), computer components, and peripherals with no limitation.

Electrical

- Exhibitors cannot run cords under carpet.

- Exhibitors can run cords over carpet as long as they are concealed and do not impose a trip hazard, i.e. side curtains or under tables with skirts.

- All cords within booth must be grounded 3-wire, 12 gauge UL cords.

- No household ungrounded 2-wire extension cords allowed.

Freight

- The use of motorized pallet jackets by exhibitors is prohibited within the Pennsylvania Convention Center. The exhibitor is free to move any freight within their booth using a non-motorized dolly.