



What SEPTA is Doing

SEPTA is Protecting Our Employees & Customers

During these unprecedented times, SEPTA is working to meet the changing public transportation needs of the Philadelphia region. Our top priority is ensuring the safety of employees and riders – the essential workers who rely on SEPTA to travel between work and home. All of our decisions are informed by guidance from the Pennsylvania Department of Health and CDC to ensure a safe and healthy operating environment.

We are closely monitoring the course of the crisis, updating our health and safety mitigation program for all SEPTA employees, services, and facilities in response to changing conditions. With restrictions in the five-county area expected to ease in the near future, we are prepared to move into the next phase of response to COVID-19.

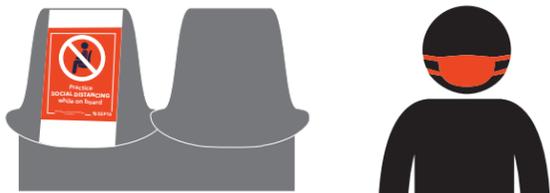
We are Focused on Ensuring a Clean and Safe Environment

When our customers are ready to come back, they will want to know SEPTA is doing all we can to ensure their health and safety, especially relating to cleaning and social distancing. Our ongoing efforts include:



ENHANCED CLEANING

- Sanitizing every vehicle at least twice a day
- Deploying trained crews to sanitize high-touch surfaces on trains, buses, trolleys, and facilities
- Reallocating resources to work around the clock cleaning, disinfecting, and overnight power washing at all open stations
- Closing select stations and concourse areas to focus resources on cleaning and sanitizing priority stations
- Coordinating with industry peers and experts to test and evaluate emerging sanitizing technology

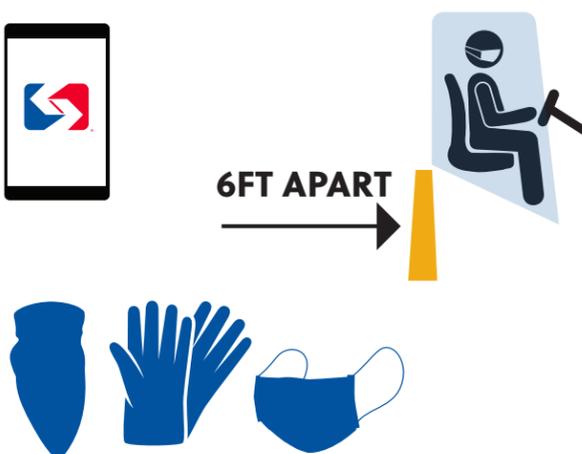


PRIORITIZE PERSONAL SAFETY

- Imposing rider limits on buses, trolleys and the Norristown High-Speed Line
- Installing social distancing decals on vehicle seats to indicate proper rider spacing
- Resuming fare payment to limit the number of non-essential riders
- Urging customers to wear facial coverings
- Discouraging non-essential travel

Prioritizing the Health of our SEPTA Family

Throughout the pandemic, our employees have tirelessly done their part to ensure safe and reliable travel for those who need it and they will continue to do so for as long as necessary. In turn, we implemented the following measures and are preparing to launch new protocols to make certain that our employees have a safe work environment:



- Distribute masks, neck gaiters, gloves, and hand sanitizer, on an on-going basis, to every employee who needs them
- Installed portable handwashing stations at SEPTA construction sites
- Installed operator barriers on all in-service vehicles to reduce exposure to riders
- Implemented social distancing protocols at all of work locations including shops, districts, and crew facilities
- Provide up-to-date information on our website, including total confirmed cases of COVID-19 by work location

SEPTA is committed to all of these efforts to ensure the safety of our customers and employees. The latest information on all of our efforts related to COVID-19 can be found at www.septa.org/covid-19/