The Pennsylvania Convention Center (PCC) has received Global Biorisk Advisory Council (GBAC) STAR accreditation. Recognized as the gold standard of safe venues, the PCC is one of the largest venues in the northeast to receive the GBAC STAR™ accreditation.

In addition, the PCC has implemented enhanced policies and procedures to continue to provide the finest customer service and address the specific needs of customers.

**CLEAN & SAFE**

- **VenueShield™** – ASM Global established venue cleaning protocol works with over 400 products that include the recommended requirements for disinfecting various surfaces.
- **Pennsylvania Convention Center’s Deep Clean program** addresses high traffic and touch areas, hand hygiene, team training, employee personal protective equipment, contactless entry, and housekeeping staff dedicated to increased sanitization efforts.

**BUILDING AND TECHNOLOGY UPGRADES**

- **Advanced plasma air purification technology** for larger spaces and UV fixtures for smaller spaces
- **KONE UV Light Sanitization** escalator handrail installed.
- **Ongoing process of replacing HVAC air filters** with higher efficiency MERV-14 filters
- **Renovated** restrooms, new carpet, fresh paint, and vibrant LED lights throughout the convention center.
- **Meeting room AV devices** allow a presenter to wirelessly connect their own device to the monitor or screen eliminating the need to touch cables, common computers, or to insert USB drives.

**FOOD SERVICE ENHANCEMENTS**

Developed through a partnership with Philadelphia’s Jefferson Health, **Aramark EverSafe™** is a multi-dimensional platform providing safety protocols in accordance with recommendations of the Centers for Disease Control and Prevention (CDC), the World Health Organization (WHO) and other leading health organizations, that aims to help reduce the spread of COVID-19 and provide the most hygienic, safe environments for employees, clients, customers, and guests. Aramark also invested in touchless payment system (POS) called Appetize.

**VIRTUAL TOURS**

An updated presentation showcases all PCC meeting spaces and concourses with both static and 360-degree images, floorplans and examples of setups and events.

**EXPERT ADVICE FOR CUSTOMERS**

Meeting planners can tap into the knowledge provided by Philadelphia Convention & Visitors Bureau’s Chief Health Advisor, Dr. David Nash. An acclaimed national leader in population health, Dr. Nash provides guidance on best practices for safe events.